

**TKC Integration Services, LLC**  
**GSA Contract No: GS-35F-0509S**  
**Mod 03 Effective 4/10/08**

**JD EDWARDS COMPONENT APPLICATIONS LICENSE GLOBAL PRICE LIST**

Manufacturer	TKCIS Part No.	Product Description	GSA Price	Notes	SIN	Warranty	Country of Origin
Oracle	110.JDEd.Comp.Lic.0001	Customer Relationship Management-Advanced Pricing-LIC-Per Application User w/ Min 5	\$ 1,437.20		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0002	Customer Relationship Management-Branch Scripting-LIC-Per Application User w/ Min 5	\$ 198.11		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0003	Customer Relationship Management-Case Management -LIC-Per Application User w/ Min 5	\$ 1,487.38		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0004	Customer Relationship Management-CRM Foundation-LIC-Per Application User w/ Min 5	\$ 396.22		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0005	Customer Relationship Management-Customer Self Service-LIC-Per Application User w/ Min 5	\$ 644.76		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0006	Customer Relationship Management-Mobile Sales-LIC-Per Application User	\$ 2,341.31	2, 3, 14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0007	Customer Relationship Management-PIM Sync -LIC-Per Application User w/ Min 5	\$ 306.17	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0008	Customer Relationship Management-Sales Force Automation -LIC-Per Application User w/ Min 5	\$ 756.42		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0009	Customer Relationship Management-Sales Order Management-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0010	Customer Relationship Management-Service Management-LIC-Per Application User w/ Min 5	\$ 1,487.63		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0011	Customer Relationship Management-Service Management Foundation-LIC-Per Application User w/ Min 5	\$ 234.13		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0012	Customer Relationship Management-Solution Advisor-LIC-Per Application User w/ Min 5	\$ 529.75		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0013	Manufacturing and Supply Chain Management-Advanced Stock Valuation-LIC-Per Application User w/ Min 5	\$ 1,815.42		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0014	Manufacturing and Supply Chain Management-Agreement Management-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0015	Manufacturing and Supply Chain Management-Blend Management -LIC-Per Application User w/ Min 5	\$ 2,878.01	14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0016	Manufacturing and Supply Chain Management-Bulk Stock Inventory-LIC-Per Application User w/ Min 5	\$ 1,815.42		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0017	Manufacturing and Supply Chain Management-Configurator -LIC-Per Application User w/ Min 5	\$ 2,157.61		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0018	Manufacturing and Supply Chain Management-Demand Flow Manufacturing -LIC-Per Application User w/ Min 5	\$ 2,157.61		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0019	Manufacturing and Supply Chain Management-Demand Scheduling Execution-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0020	Manufacturing and Supply Chain Management-Grower Management -LIC-Per Application User w/ Min 5	\$ 2,878.01	14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0021	Manufacturing and Supply Chain Management-Grower Pricing and Payments -LIC-Per Application User w/ Min 5	\$ 2,878.01	14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0022	Manufacturing and Supply Chain Management-Inventory Management-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0023	Manufacturing and Supply Chain Management-Manufacturing Management-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0024	Manufacturing and Supply Chain Management-Plant Manager Dashboard-LIC-Per Application User w/ Min 5	\$ 716.80		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0025	Manufacturing and Supply Chain Management-Product Variants LIC-Per Application User w/ Min 5	\$ 1,746.98		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0026	Manufacturing and Supply Chain Management-Quality Management-LIC-Per Application User w/ Min 5	\$ 932.92		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0027	Manufacturing and Supply Chain Management-Requirements Planning-LIC-Per Application User w/ Min 5	\$ 932.92		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0028	Manufacturing and Supply Chain Management-RFID Processor LIC-Per Application User w/ Min 5	\$ 1,437.20		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0029	Manufacturing and Supply Chain Management-Transportation Management-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0030	Manufacturing and Supply Chain Management-Warehouse Management-LIC-Per Application User w/ Min 5	\$ 2,161.21		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0031	Supply Chain Planning (APS)-Advanced Planning Agent -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 190.91	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0032	Supply Chain Planning (APS)-Order Promising -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 1,332.75	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0033	Supply Chain Planning (APS)-PDP Collaborative Web Client -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 270.15	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0034	Supply Chain Planning (APS)-Production Scheduling -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 756.42	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0035	Supply Chain Planning (APS)-Production Scheduling - Process LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 756.42	2	132-33	1 Yr	USA

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Manufacturer	TKCIS Part No.	Product Description	GSA Price	Notes	SIN	Warranty	Country of Origin
Oracle	110.JDEd.Comp.Lic.0036	Supply Chain Planning (APS)-SCM -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 1,069.80	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0037	Demantra-Demantra Demand Management -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 1,080.60	2, 14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0038	Demantra- Option: Demantra Advanced Forecasting and Demand Modeling -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 540.30	2, 14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0039	Demantra- Option: Demantra Real-time Sales and Operations Planning-LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 720.40	2, 14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0040	Demantra-Demantra Predictive Trade Planning -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 1,080.60	2, 14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0041	Demantra- Option: Demantra Deduction and Settlement Management -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 540.30	2, 14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0042	Demantra- Option: Demantra Trade Promotion Optimization -LIC-Per \$M Cost of Goods Sold w/ Min 150	\$ 540.30	2, 14	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0043	Supply Management -Buyer Workspace-LIC-Per Application User w/ Min 5	\$ 1,022.97		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0044	Supply Management -Operational Sourcing-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0045	Supply Management -Procurement and Subcontract Management -LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0046	Supply Management -Requisition Self Service-LIC-Per Application User w/ Min 5	\$ 50.43		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0047	Supply Management -Supplier Self Service-LIC-Per Application User w/ Min 5	\$ 5,759.62	46	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0048	Asset Lifecycle Management-Advanced Real Estate Forecasting-LIC-Per Application User w/ Min 5	\$ 5,294.96		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0049	Asset Lifecycle Management-Capital Asset Management -LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0050	Asset Lifecycle Management-Condition-Based Maintenance-LIC-Per Application User w/ Min 5	\$ 500.68		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0051	Asset Lifecycle Management-Equipment Cost Analysis-LIC-Per Application User w/ Min 5	\$ 500.68		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0052	Asset Lifecycle Management-Real Estate Management -LIC-Per Application User w/ Min 5	\$ 2,301.69		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0053	Asset Lifecycle Management-Resource Assignments-LIC-Per Application User w/ Min 5	\$ 356.60		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0054	Project Management-Contracts and Services Billing-LIC-Per Application User w/ Min 5	\$ 2,157.61		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0055	Project Management-Homebuilder Management-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0056	Project Management-Project Costing-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0057	Financial Management Suite-Expense Management-LIC-Per Expense Report w/ Min 1000	\$ 3.60	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0058	Financial Management Suite-Financial Management and Compliance Console-LIC-Per Application User w/ Min 5	\$ 716.80		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0059	Financial Management Suite-Financials-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0060	Financial Management Suite-System Foundation -LIC-Per Application User w/ Min 5	\$ 43.22		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0061	Human Capital Management-eRecruit -LIC-Per Employee w/ Min 5	\$ 18.01	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0062	Human Capital Management-Human Resources-LIC-Per Employee for all Employees	\$ 115.26	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0063	Human Capital Management-Payroll-LIC-Per Employee for all Employees	\$ 140.48	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0064	Human Capital Management-Self-Service Human Resources -LIC-Per Employee for all Employees	\$ 54.03	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0065	Human Capital Management-Time and Labor -LIC-Per Employee for all Employees	\$ 68.44	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0066	Tools & Technology-Adapter for MQ Series-LIC-Per Application User w/ Min 5	\$ 100.86		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0067	Tools & Technology-Adapter for MSMQ-LIC-Per Application User w/ Min 5	\$ 100.86		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0068	Tools & Technology-Technology Foundation-LIC-Per Application User w/ Min 5	\$ 324.18	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0069	Tools & Technology-Technology Foundation Upgrade -LIC-Per Application User w/ Min 5	\$ 198.11	2	132-33	1 Yr	USA

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Oracle	110.JDEd.Comp.Lic.0070	Tools & Technology-Oracle Technology Foundation for JD Edwards EnterpriseOne -LIC-Per Application User w/ Min 5	\$ 324.18	2, 3	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0071	Tools & Technology-Oracle Technology Foundation for JD Edwards EnterpriseOne Upgrade -LIC-Per Application User w/ Min 5	\$ 198.11	2, 3	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0072	Other-Oracle Tutor-LIC-Per Application User w/ Min 5	\$ 356.60		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0073	UPK -User Productivity Kit-LIC-Per UPK Developer w/ Min 1	\$ 10,806.05	22, 23, 24	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0074	UPK -User Productivity Kit-LIC-Per UPK User w/ Min 5	\$ 36.02	22, 23, 24	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0075	UPK -User Productivity Kit-LIC-Per UPK Employee w/ Min 50	\$ 18.01	22, 23, 24	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0076	User Productivity Kit Content Materials for Financial Management- UPK Accounts Payable-(up to 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 10,806.05		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0077	User Productivity Kit Content Materials for Financial Management-UPK Accounts Payable(over 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 21,612.09		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0078	User Productivity Kit Content Materials for Financial Management-Accounts Receivable(up to 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 10,806.05		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0079	User Productivity Kit Content Materials for Financial Management-Accounts Receivable(over 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 21,612.09		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0080	User Productivity Kit Content Materials for Financial Management-General Ledger(up to 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 10,806.05		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0081	User Productivity Kit Content Materials for Financial Management-General Ledger(over 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 21,612.09		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0082	User Productivity Kit Content Materials for Supply Chain Management-Inventory Management (up to 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 10,806.05		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0083	User Productivity Kit Content Materials for Supply Chain Management-Inventory Management(over 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 21,612.09		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0084	User Productivity Kit Content Materials for Supply Chain Management-Manufacturing - PDM(up to 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 10,806.05		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0085	User Productivity Kit Content Materials for Supply Chain Management-Manufacturing - PDM(over 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 21,612.09		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0086	User Productivity Kit Content Materials for Supplier Relationship Management - Procurement and Subcontract Management (up to 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 10,806.05		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0087	User Productivity Kit Content Materials for Supplier Relationship Management - Procurement and Subcontract Management(over 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 21,612.09		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0088	Other User Productivity Kit Content Materials -UPK Fundamentals (up to 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 5,403.02		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0089	Other User Productivity Kit Content Materials -UPK Fundamentals (over 4K employees and/or \$1 billion in revenue)-LIC-Per UPK Module	\$ 10,806.05		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0090	World Products-Distribution Management-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0091	World Products-Quality Management - A8.1 and A9.1 only-LIC-Per Application User w/ Min 5	\$ 198.11		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0092	World Products-Manufacturing Management-LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0093	World Products-Project Management -LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0094	World Products-Financial Management -LIC-Per Application User w/ Min 5	\$ 2,878.01		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0095	World Products-Multi-Site Consolidations - A8.1 and A9.1 only-LIC-Per Application User w/ Min 5	\$ 324.18		132-33	1 Yr	USA

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Oracle	110.JDEd.Comp.Lic.0096	World Products-Foundation -LIC-Per Application User w/ Min 5	\$ 540.30		132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0097	World Products-Human Resources Management -LIC- Employee for All Employees	\$ 79.24	2	132-33	1 Yr	USA
Oracle	110.JDEd.Comp.Lic.0098	World Products-Payroll -LIC- Employee for All Employees	\$ 140.48	2	132-33	1 Yr	USA
<small>Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price.  Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70%  of list. Support for all term licenses is 22% of net perpetual fee. Exception: support fees for the Collaboration Suite are 25% net perpetual license fees.</small>							

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**ORACLE JD EDWARDS COMPONENT APPLICATIONS UPDATE LICENSE AND SUPPORT GLOBAL PRICE LIST**

Manufacturer	TKCIS Part No.	Product Description	GSA Price	Notes	SIN	Warranty	Country of Origin
Oracle	110.JDEd.Comp.SLic.0001	Customer Relationship Management-Advanced Pricing-LIC Supp-Per Application User w/ Min 5	\$ 316.19		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0002	Customer Relationship Management-Branch Scripting-LIC Supp-Per Application User w/ Min 5	\$ 43.59		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0003	Customer Relationship Management-Case Management -LIC Supp-Per Application User w/ Min 5	\$ 327.28		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0004	Customer Relationship Management-CRM Foundation-LIC Supp-Per Application User w/ Min 5	\$ 87.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0005	Customer Relationship Management-Customer Self Service-LIC Supp-Per Application User w/ Min 5	\$ 141.85		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0006	Customer Relationship Management-Mobile Sales-LIC Supp Per Application User	\$ 515.09	2, 3, 14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0007	Customer Relationship Management-PIM Sync -LIC Supp-Per Application User w/ Min 5	\$ 67.36	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0008	Customer Relationship Management-Sales Force Automation -LIC Supp-Per Application User w/ Min 5	\$ 166.41		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0009	Customer Relationship Management-Sales Order Management-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0010	Customer Relationship Management-Service Management-LIC Supp-Per Application User w/ Min 5	\$ 327.28		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0011	Customer Relationship Management-Service Management Foundation-LIC Supp-Per Application User w/ Min 5	\$ 51.51		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0012	Customer Relationship Management-Solution Advisor-LIC Supp-Per Application User w/ Min 5	\$ 116.49		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0013	Manufacturing and Supply Chain Management-Advanced Stock Valuation-LIC Supp-Per Application User w/ Min 5	\$ 399.39		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0014	Manufacturing and Supply Chain Management-Agreement Management-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0015	Manufacturing and Supply Chain Management-Blend Management -LIC Supp-Per Application User w/ Min 5	\$ 633.17	14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0016	Manufacturing and Supply Chain Management-Bulk Stock Inventory-LIC Supp-Per Application User w/ Min 5	\$ 399.39		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0017	Manufacturing and Supply Chain Management-Configurator -LIC Supp-Per Application User w/ Min 5	\$ 474.68		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0018	Manufacturing and Supply Chain Management-Demand Flow Manufacturing -LIC Supp-Per Application User w/ Min 5	\$ 474.68		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0019	Manufacturing and Supply Chain Management-Demand Scheduling Execution-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0020	Manufacturing and Supply Chain Management-Grower Management -LIC Supp-Per Application User w/ Min 5	\$ 633.17	14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0021	Manufacturing and Supply Chain Management-Grower Pricing and Payments -LIC Supp-Per Application User w/ Min 5	\$ 633.17	14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0022	Manufacturing and Supply Chain Management-Inventory Management-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0023	Manufacturing and Supply Chain Management-Manufacturing Management-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0024	Manufacturing and Supply Chain Management-Plant Manager Dashboard-LIC Supp-Per Application User w/ Min 5	\$ 157.70		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0025	Manufacturing and Supply Chain Management-Product Variants-LIC Supp-Per Application User w/ Min 5	\$ 384.34		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0026	Manufacturing and Supply Chain Management-Quality Management-LIC Supp-Per Application User w/ Min 5	\$ 205.25		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0027	Manufacturing and Supply Chain Management-Requirements Planning-LIC Supp-Per Application User w/ Min 5	\$ 205.25		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0028	Manufacturing and Supply Chain Management-RFID Processor -LIC Supp-Per Application User w/ Min 5	\$ 316.19		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0029	Manufacturing and Supply Chain Management-Transportation Management-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0030	Manufacturing and Supply Chain Management-Warehouse Management-LIC Supp-Per Application User w/ Min 5	\$ 475.47		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0031	Supply Chain Planning (APS)-Advanced Planning Agent -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 42.01	2	132-34	1 Yr	USA

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**Mod 3 Effective 4/10/08**

**ORACLE JD EDWARDS COMPONENT APPLICATIONS UPDATE LICENSE AND SUPPORT GLOBAL PRICE LIST**

Manufacturer	TKCIS Part No.	Product Description	GSA Price	Notes	SIN	Warranty	Country of Origin
Oracle	110.JDEd.Comp.SLic.0032	Supply Chain Planning (APS)-Order Promising -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 293.20	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0033	Supply Chain Planning (APS)-PDP Collaborative Web Client -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 59.44	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0034	Supply Chain Planning (APS)-Production Scheduling -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 166.41	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0035	Supply Chain Planning (APS)-Production Scheduling -Process -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 166.41	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0036	Supply Chain Planning (APS)-SCM -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 235.36	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0037	Demantra-Demantra Demand Management -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 237.73	2, 14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0038	Demantra- Option: Demantra Advanced Forecasting and Demand Modeling -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 118.87	2, 14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0039	Demantra- Option: Demantra Real-time Sales and Operations Planning-LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 158.49	2, 14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0040	Demantra-Demantra Predictive Trade Planning -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 237.73	2, 14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0041	Demantra- Option: Demantra Deduction and Settlement Management -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 118.87	2, 14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0042	Demantra- Option: Demantra Trade Promotion Optimization -LIC Supp-Per \$M Cost of Goods Sold w/ Min 150	\$ 118.87	2, 14	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0043	Supply Management -Buyer Workspace-LIC Supp-Per Application User w/ Min 5	\$ 225.05		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0044	Supply Management -Operational Sourcing-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0045	Supply Management -Procurement and Subcontract Management -LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0046	Supply Management -Requisition Self Service-LIC Supp-Per Application User w/ Min 5	\$ 11.09		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0047	Supply Management -Supplier Self Service-LIC Supp-Per Application User w/ Min 5	\$ 1,267.12	46	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0048	Asset Lifecycle Management-Advanced Real Estate Forecasting-LIC Supp-Per Application User w/ Min 5	\$ 1,164.89		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0049	Asset Lifecycle Management-Capital Asset Management -LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0050	Asset Lifecycle Management-Condition-Based Maintenance-LIC Supp-Per Application User w/ Min 5	\$ 110.16		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0051	Asset Lifecycle Management-Equipment Cost Analysis-LIC Supp-Per Application User w/ Min 5	\$ 110.16		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0052	Asset Lifecycle Management-Real Estate Management -LIC Supp-Per Application User w/ Min 5	\$ 506.38		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0053	Asset Lifecycle Management-Resource Assignments-LIC Supp-Per Application User w/ Min 5	\$ 78.46		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0054	Project Management-Contracts and Services Billing-LIC Supp-Per Application User w/ Min 5	\$ 474.68		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0055	Project Management-Homebuilder Management-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0056	Project Management-Project Costing-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0057	Financial Management Suite-Expense Management-LIC Supp-Per Expense Report w/ Min 1000	\$ 0.80	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0058	Financial Management Suite-Financial Management and Compliance Console-LIC Supp-Per Application User w/ Min 5	\$ 157.70		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0059	Financial Management Suite-Financials-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0060	Financial Management Suite-System Foundation -LIC Supp-Per Application User w/ Min 5	\$ 9.51		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0061	Human Capital Management-eRecruit -LIC Supp-Per Employee all Employees	\$ 3.97	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0062	Human Capital Management-Human Resources-LIC Supp-Per Employee for all Employees	\$ 25.36	2	132-34	1 Yr	USA

**TKC Integration Services, LLC**  
**GSA Contract No: GS-35F-0509S**  
**Mod 3 Effective 4/10/08**

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Manufacturer	TKCIS Part No.	Product Description	GSA Price	Notes	SIN	Warranty	Country of Origin
Oracle	110.JDEd.Comp.SLic.0063	Human Capital Management-Payroll-LIC Supp-Per Employee for all Employees	\$ 30.91	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0064	Human Capital Management-Self-Service Human Resources -LIC Supp-Per Employee for all Employees	\$ 11.89	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0065	Human Capital Management-Time and Labor -LIC Supp-Per Employee for all Employees	\$ 15.06	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0066	Tools & Technology-Adapter for MQ Series-LIC Supp-Per Application User w/ Min 5	\$ 22.19		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0067	Tools & Technology-Adapter for MSMQ-LIC Supp-Per Application User w/ Min 5	\$ 22.19		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0068	Tools & Technology-Technology Foundation-LIC Supp-Per Application User w/ Min 5	\$ 71.32	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0069	Tools & Technology-Technology Foundation Upgrade -LIC Supp-Per Application User w/ Min 5	\$ 43.59	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0070	Tools & Technology-Oracle Technology Foundation for JD Edwards EnterpriseOne -LIC Supp-Per Application User w/ Min 5	\$ 71.32	2, 3	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0071	Tools & Technology-Oracle Technology Foundation for JD Edwards EnterpriseOne Upgrade -LIC Supp-Per Application User w/ Min 5	\$ 43.59	2, 3	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0072	Other-Oracle Tutor-LIC Supp-Per Application User w/ Min 5	\$ 78.46		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0073	UPK -User Productivity Kit-LIC Supp-Per UPK Developer w/ Min 1	\$ 2,377.33	22, 23, 24	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0074	UPK -User Productivity Kit-LIC Supp-Per UPK User w/ Min 5	\$ 7.92	22, 23, 24	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0075	UPK -User Productivity Kit-LIC Supp-Per UPK Employee w/ Min 50	\$ 3.97	22, 23, 24	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0076	User Productivity Kit Content Materials for Financial Management- (up to 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 2,377.33		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0077	User Productivity Kit Content Materials for Financial Management- (over 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 4,754.66		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0078	User Productivity Kit Content Materials for Financial Management- (up to 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 2,377.33		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0079	User Productivity Kit Content Materials for Financial Management- (over 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 4,754.66		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0080	User Productivity Kit Content Materials for Financial Management- (up to 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 2,377.33		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0081	User Productivity Kit Content Materials for Financial Management- (over 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 4,754.66		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0082	User Productivity Kit Content Materials for Supply Chain Management- (up to 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 2,377.33		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0083	User Productivity Kit Content Materials for Supply Chain Management- (over 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 4,754.66		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0084	User Productivity Kit Content Materials for Supply Chain Management- (up to 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 2,377.33		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0085	User Productivity Kit Content Materials for Supply Chain Management- (over 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 4,754.66		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0086	User Productivity Kit Content Materials for Supplier Relationship Management - (up to 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 2,377.33		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0087	User Productivity Kit Content Materials for Supplier Relationship Management - (over 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 4,754.66		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0088	Other User Productivity Kit Content Materials - (up to 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 1,188.66		132-34	1 Yr	USA

**TKC Integration Services, LLC**  
**GSA Contract No: GS-35F-0509S**  
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Manufacturer	TKCIS Part No.	Product Description	GSA Price	Notes	SIN	Warranty	Country of Origin
Oracle	110.JDEd.Comp.SLic.0089	Other User Productivity Kit Content Materials - (over 4K employees and/or \$1 billion in revenue)-LIC Supp-Per UPK Module	\$ 2,377.33		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0090	World Products-Distribution Management-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0091	World Products-Quality Management - A8.1 and A9.1 only-LIC Supp-Per Application User w/ Min 5	\$ 43.59		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0092	World Products-Manufacturing Management-LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0093	World Products-Project Management -LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0094	World Products-Financial Management -LIC Supp-Per Application User w/ Min 5	\$ 633.17		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0095	World Products-Multi-Site Consolidations - A8.1 and A9.1 only-LIC Supp-Per Application User w/ Min 5	\$ 71.32		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0096	World Products-Foundation -LIC Supp-Per Application User w/ Min 5	\$ 118.87		132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0097	World Products-Human Resources Management -LIC Supp-Per Employee for All Employees	\$ 17.43	2	132-34	1 Yr	USA
Oracle	110.JDEd.Comp.SLic.0098	World Products-Payroll -LIC Supp-Per Employee for All Employees	\$ 30.91	2	132-34	1 Yr	USA
<p>Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee. Exception: support fees for the Collaboration Suite are 25% net perpetual license fees.</p>							

# ORACLE JD EDWARDS COMPONENT APPLICATIONS GLOBAL PRICE LIST FOOTNOTES AND RULES

## J.D. Edwards Footnotes

- <sup>1</sup> This product is not available to be sold under Component Pricing.
- <sup>2</sup> This product is not available to be sold under Custom Suite Pricing.
- <sup>3</sup> This product is not available to be sold under Enterprise Pricing.
- <sup>14</sup> This product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://esource.oraclecorp.com> for more information.
- <sup>22</sup> When licensing User Productivity Kit, you must license at least one Developer and then either UPK Users or UPK Employees.
- <sup>23</sup> Term licenses are not available for User Productivity Kits.
- <sup>24</sup> This product is not available for SMB pricing due to royalty agreements.
- <sup>46</sup> For JD Edwards Supplier Self Service, use by your external suppliers is included with your application user licenses.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:

<http://edelivery.oracle.com>

# ORACLE JD EDWARDS COMPONENT APPLICATIONS GLOBAL PRICE LIST

## FOOTNOTES AND RULES

### GENERAL LICENSING RULES

#### TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

**5 Year Term:** A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

**4 Year Term:** A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

**3 Year Term:** A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

**2 Year Term:** A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

**1 Year Term:** A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

Term licensing available for all JD Edwards Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from

1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

# ORACLE JD EDWARDS COMPONENT APPLICATIONS GLOBAL PRICE LIST

## FOOTNOTES AND RULES

### ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

#### **Software Update License & Support**

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

#### **Support Renewals**

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

#### **Customer Support Services Policies and Definitions**

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

# ORACLE JD EDWARDS COMPONENT APPLICATIONS GLOBAL PRICE LIST

## FOOTNOTES AND RULES

### Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

### Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes